



New Dialing Procedures:

680 Area Code Added to 315 Area Code Calling Area

Dear Magna5 LLC Subscriber:

A new 680 area code is being added to the current 315 area code in early 2017. This new area code is needed to meet the growing demand for telephone numbers and avoid 315 area code telephone number exhaustion. The new 680 area code will be overlaid - superimposed - on the existing 315 area code by assigning new telephone numbers with a 680 area code in those locations of the 18 New York counties currently comprising the 315 area code including the greater Syracuse area, Utica, and Lake Watertown. To complete calls within the current 315 area code area, a new dialing procedure will require callers to dial the area code + telephone number.

Beginning February 11, 2017, you must dial the area code + telephone number. If you do not dial the area code after this date, your calls will not be completed and a recording will instruct you to hang up and dial again.

New telephone lines or services may be assigned numbers using the new 680 area code. All calls placed within and between area codes 315 and 680 must be placed using the 10-digit area code + telephone number (315 or 680 plus the 7-digit telephone number).

Currently assigned telephone numbers, and local calling areas will not change. Dialing 211, 311, 411, 511, 611, 711, 811, and 911 services offered in the 315



area code will not be affected by the overlay, and those calls will still be completed with just three digits. The new area code implementation will not impact your rates.

Customers using automatic dialing equipment, or other types of equipment that are programmed with 7-digit telephone numbers such as life safety systems and medical monitoring devices, PBXs and fax machines, cellular phones, modems, alarm and security systems or gates, speed dialers, contact lists stored in telephones or mobile phones, call forwarding settings and voicemail services must be reprogrammed with 10-digit telephone numbers since the dialing patterns will be affected by the new overlay.

Additional information is available at our web site, www.magna5global.com by contacting customer service at 866.240.1912, or via email addressed to support@magna5global.com.