

Magna5 LLC

Regulations and Schedule of Intrastate Charges
Applying to Local End-User Telecommunications Service
Within the State of Michigan

Issued under authority of Michigan Public Service Commission in Case No. U-20573 on July 18, 2019.
Issued: November 22, 2019 Effective: November 25, 2019
Issued By:

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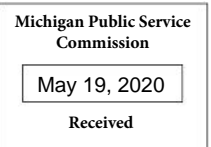


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CHECK SHEET

The pages of this tariff, as listed below, are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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**EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- N To signify new rate or regulation.
- R To signify reduced rate.
- T To signify text change

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by Magna5 LLC hereinafter referred to as the Company or “Magna5”, to customers within the State of Michigan.

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SECTION 1 - DEFINITIONS

Authorized User - A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and regulations of this tariff.

Available Usage Balance - The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account begins with an initial usage amount which is depleted as services provided by the Company are utilized by the Customer.

Business Service - A switched network service that provides for dial station communications that is described as a business or commercial rate.

Business Customer - A Business Customer is a Customer who subscribes to the Company's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

Company - Used throughout this tariff to refer to Magna5 LLC ("Magna5"), unless otherwise clearly indicated by the context.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Holidays - Holidays observed by the Company as specified in this tariff.

LATA - Means the local access and transport area as defined in *United States v American Telephone and Telegraph Co.*, 569 F.Supp. 990 (D.D.C. 1983).

Personal Account Code - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's network which identifies the Debit Account from which charges for service shall be debited and which validates the caller's authorization to use the services provided.

Renewal - A method of replenishing a Debit Account's Available Usage Balance with additional minutes of use as authorized and paid for by the Customer.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business lines.

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SECTION 2 - REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with the provision of an access line and usage within a local calling area for the transmission of high quality, 2-way interactive switched voice or data communications between points within the State of Michigan.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 - REGULATIONS, CONT'D.**2.1 Undertaking of the Company, Cont'd.****2.1.3 Terms and Conditions**

- (A) Business Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Business Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) Service may be terminated upon written notice to the Customer if:
 - (1) the Customer is using the service in violation of this tariff; or
 - (2) the Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of Michigan regardless of its choice of laws provision.
- (F) No other telecommunications provider may interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

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SECTION 2 - REGULATIONS, CONT'D.**2.1 Undertaking of the Company, Cont'd.****2.1.3 Terms and Conditions, Cont'd.**

- (G) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

2.1.4 Liability of the Company

- (A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the company's employees.

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SECTION 2 - REGULATIONS, CONT'D.**2.1 Undertaking of the Company, Cont'd.****2.1.4 Liability of the Company, Cont'd.**

- (C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- (E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.
- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

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SECTION 2 - REGULATIONS, CONT'D.**2.1 Undertaking of the Company, Cont'd.****2.1.4 Liability of the Company, Cont'd.**

- (H) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**

2.1.5 Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance.

The Company will perform adequate scheduling so as to provide service to a customer at a mutually agreed upon time.

2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at reasonable times, but shall not thereby alter the technical parameters of the service provided the Customer.

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SECTION 2 - REGULATIONS, CONT'D.**2.1 Undertaking of the Company, Cont'd.****2.1.6 Provision of Equipment and Facilities, Cont'd.**

- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment.

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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SECTION 2 - REGULATIONS, CONT'D.**2.1 Undertaking of the Company, Cont'd.****2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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SECTION 2 - REGULATIONS, CONT'D.**2.2 Prohibited Uses**

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- (B) The Company may require business applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Michigan Public Service Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

2.3 Obligations of the Customer**2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

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SECTION 2 - REGULATIONS, CONT'D.**2.3 Obligations of the Customer, Cont'd.****2.3.1 General, Cont'd.**

- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

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SECTION 2 - REGULATIONS, CONT'D.**2.3 Obligations of the Customer, Cont'd.****2.3.1 General, Cont'd.**

- (G) not creating any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.4 Customer Equipment and Channels - Business Customers**2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this tariff.

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SECTION 2 - REGULATIONS, CONT'D.**2.4 Customer Equipment and Channels - Business Customers, Cont'd.****2.4.2 Station Equipment**

- (A) Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Business Customer's expense.

2.4.3 Interconnection of Facilities

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Business Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.

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SECTION 2 - REGULATIONS, CONT'D.**2.4 Customer Equipment and Channels - Business Customers, Cont'd.****2.4.3 Interconnection of Facilities, Cont'd.**

- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined below:

"End User means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller."

2.4.4 Inspections

- (A) Upon suitable notification to the Business Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify the Company of the action taken. If the Business Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

SECTION 2 - REGULATIONS, CONT'D.**2.5 Payment Arrangements****2.5.1 Nondiscriminatory Service**

The Company will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. The Company will provide all services described under this tariff in compliance with the following:

- (A) The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- (B) The Company will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.
- (C) If a customer cancels a service, the Company will not charge the customer for service provided after the effective date that the service was canceled.
- (D) The Company will not state to a customer that basic local exchange service will be shut off unless the customer pays an amount that is due in whole or in part for an unregulated service.

2.5.2 Payment for Service**(A) Facilities and Service Charges**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

(B) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

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SECTION 2 - REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd****2.5.3 Billing and Collection of Charges**

- (A) The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- (B) Non-recurring charges are due and payable from the customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- (C) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- (D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (F) If service is disconnected by the Company in accordance with Section 2.5.6 and later restored, restoration of service will be subject to all applicable restoration and installation charges.

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SECTION 2 - REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd****2.5.3 Billing and Collection of Charges, Cont'd**

- (G) The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.
- (H) At a minimum, each Customer bill rendered by the Company shall clearly state all of the following information:
- (1) The beginning and ending dates of the billing period.
 - (2) The due date.
 - (3) Any previous balance.
 - (4) The telephone number for which the bill is rendered.
 - (5) The total amount due for basic local exchange service and regulated toll service.
 - (6) An itemized statement of all taxes due.
 - (7) The total amount due.
 - (8) The statement that rate schedules for basic local exchange service are available and will be mailed by the provider upon request at no cost to the customer.
 - (9) The address and telephone number of the provider, designating where the customer may initiate an inquiry or informal complaint regarding the bill as rendered or the service provided.
- (I) Unless otherwise specified by the Customer, if partial payment of a bill is made, then the Company shall first credit the partial payment to basic local exchange service and regulated toll service.
- (J) Not later than 15 days after the completion of an order for new service or a change in existing service that results in a billing change, the Company shall send to the Customer a written itemized statement of the services ordered, including all associated charges.

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SECTION 2 - REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd****2.5.4 Advance Payments**

The Company may require the prepayment of 1 billing period's charges for basic local exchange service as a condition of service. If a Customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

2.5.5 Deposits

- (A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated in (E) below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line.
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

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SECTION 2 - REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd.****2.5.5 Deposits, Cont'd.**

- (D) The Company will not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the prospective customer has a history of payment default within the past 60 months for telecommunication services.
- (E) The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

2.5.6 Discontinuance of Service**Business Customers**

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by providing prior written notice to the Business Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Business Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, Cont'd.

Business Customers, Cont'd

- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service to Business Customers without incurring any liability.
- (F) In the event of fraudulent use of the Company's network by Business Customers, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- (G) Upon the Company's discontinuance of service to the Customer under Section 2.5.6(A) or 2.5.6(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

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SECTION 2 - REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd.****2.5.7 Cancellation of Application for Service**

- (A) When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.

2.5.7 Cancellation of Application for Service, Cont'd.

- (D) The special charges described in 2.5.7(A) through 2.5.7(C) will be calculated and applied on a case-by-case basis.

2.5.8 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

SECTION 2 - REGULATIONS, CONT'D.**2.6 Allowances for Interruptions in Service**

Interruptions in service that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- (C) Over 24 Hours. If a Customer's service is reported or is found to be out of service and remains out of service for more than 24 hours, then 1 of the following adjustments shall be made to the Customer's bill in the next billing period in which it is practicable to do so:
- (1) If the duration of the outage is less than 5 days of a month, then the appropriate credit shall be the prorated amount of the customer's monthly service rate.
 - (2) If the duration of the outage is 5 days or longer, then the appropriate credit is the credit owed pursuant to 2.6.1(C)(1) for the first 4 days of the outage plus an additional \$5.00 per day for the fifth day and each subsequent day of the outage, up to the amount of the customer's monthly service rate.
 - (3) A credit adjustment will not be made if the outage is caused by the Customer or if a satisfactory replacement Service is provided to the Customer. Should the Customer elect to use an alternative Service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

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SECTION 2 - REGULATIONS, CONT'D.

2.6 Allowances for Interruptions in Service, cont'd

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- (B) interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (C) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

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SECTION 2 - REGULATIONS, CONT'D.**2.6 Allowances for Interruptions in Service, Cont'd.****2.6.2 Limitations on Allowances, Cont'd.**

- (D) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (E) interruption of service during a time period in which the Company provides a satisfactory replacement service.

2.6.3 Cancellation for Service Interruption

Cancellation or termination of service by Business Customers due to service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.7 Restoration of Service

When a Business Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Business Customer completing a new application for Service and qualifying for Service as if it were a new Business Customer.

2.8 Use of Customer's Service by Others**2.8.1 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2 - REGULATIONS, CONT'D.**2.9 Cancellation of Service**

If a Business Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Business Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.3.

The Business Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Business Customer; plus
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Business Customer; plus
- (C) all Recurring Charges specified in the applicable Service Order Tariff incurred prior to disconnection, cancellation or termination; minus
- (D) a reasonable allowance for costs avoided by the Company as a direct result of the Business Customer's cancellation.

2.10 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- (A) to any subsidiary, parent company or affiliate of the Company; or
- (B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- (C) pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 - REGULATIONS, CONT'D.**2.11 Notices and Communications**

- (A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- (B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- (C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- (D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.12 Formal and Informal Procedures**2.12.1 Alternative Dispute Resolution**

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- (A) The customer shall file a formal written complaint with the Michigan Public Service Commission.

SECTION 2 - REGULATIONS, CONT'D.**2.12 Formal and Informal Procedures, Cont'd.****2.12.1 Alternative Dispute Resolution, Cont'd.**

- (B) If the customer and the Company cannot agree on an alternative means of dispute resolution within 60 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- (C) If mediation is utilized, the mediator will provide a recommended settlement to the parties within 60 days after the written complaint was filed.
- (D) Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- (E) If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.
- (F) If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.
- (G) If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

2.12.2 Payment of Amount Not In Dispute

- (A) If a customer files a formal complaint with the Commission, then the Company may require the Customer to pay an amount equal to the part of the bill that is not in dispute.

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SECTION 2 - REGULATIONS, CONT'D.**2.12 Formal and Informal Procedures, Cont'd.****2.12.2 Payment of Amount Not In Dispute, Cont'd.**

- (B) The amount that is not in dispute shall be mutually determined by the Company and the Customer.
- (C) If the Company and the Customer are unable to mutually determine the amount that is not in dispute, then the Company may require the Customer to pay up to 50% of the amount that is in dispute.
- (D) If the Customer fails to pay to the Company either the amount that is not in dispute or 50% of the amount that is in dispute, then the Company may shut off service consistent with this tariff.
- (E) If the dispute is ultimately resolved in favor of the Customer, in whole or in part, then any excess moneys paid by the Customer shall be refunded promptly, with simple interest paid at the rate paid on United States Savings Bonds, series EE.

2.13 Customer Access to Information**2.13.1 Publication of Procedures**

- (A) The Company will have a website or a pamphlet available for its customers that, in layman's terms, lists and summarizes the rights and responsibilities of its customers and the Company
- (B) The website URL and pamphlet will be displayed prominently and shall be available at all of the Company's office locations that are open to the general public. The pamphlet shall be available upon customer request at no charge.
- (C) The website and the pamphlet shall include all of the following information:
 - (1) Methods for customers to understand and verify the accuracy of billings.
 - (2) Payment standards and procedures.
 - (3) Procedures for shutoff and reconnection of basic local exchange service.
 - (4) Inquiry, service, and complaint procedures.
 - (5) Commission procedures related to customer complaints.

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SECTION 2 - REGULATIONS, CONT'D.**2.13 Customer Access to Information, Cont'd.****2.13.1 Publication of Procedures, Cont'd.**

- (D) The information contained in the website and pamphlet shall be made available by the Company in audio format to customers who have visual impairments at no cost to the customers. The information may be provided through recorded announcements or the physical provision of a recording.

2.13.2 Public Access to Rules And Rates

The Company will keep on file, and provide public access to, a copy of the Michigan Public Service Commission 's rules and a schedule of all rates and service charges at all of its offices that are open to the general public. Upon the request of a customer and at no cost to the customer, the Company will provide a customer with 1 copy of the rules and the rate schedules applicable to the customer's usage.

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SECTION 3 - SERVICE OFFERINGS**3.1 General**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.1.1 Application of Business Rates

- A. The determination as to whether telephone service should be classified as Business is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature.

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- (E) All times refer to local time.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.2 Charges Based on Duration of Use, Cont'd

3.2.1 Applicable Rate Periods

Unless otherwise specified, applicable rate periods are indicated in the chart below:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* To, but not including

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

3.3.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.
3.4 Calculation of Distance

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:
$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

3.5 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.**3.6 Types of Services Offered**

Section 3.7 of the tariff contains a general description of the services offered by the Company and the rates applicable to each service Magna5 LLC provides switched, telephonic-quality voice and data transmission services that enable Users to communicate on a real-time basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

The services offered are:

Basic Local Exchange Service, consisting of:

Business Basic Line Service

3.7 Basic Local Exchange Service

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company ' s switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company ' s Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to the Company ' s operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.**3.7 Basic Local Exchange Service, Cont'd.**

Basic Local Exchange Service can also be used to originate calls to other telephone companies caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line business service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

3.7.1 Business Line

A business line provides a customer with all the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. A business line includes unlimited local calling. See Section 4.1 for rates.

3.8 Directory Assistance Service

The Company furnishes Directory Assistance Service (DA) for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.**3.9 IntraLATA Presubscription**1. General

IntraLATA presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

2. Options

Option A: Subscriber may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.9 IntraLATA Presubscription (Cont'd)

3. Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA presubscription.

Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in paragraph 4 following.

4. Customer Notices

The Company will notify subscribers of the availability of intraLATA presubscription. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

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SECTION 4 RATES AND CHARGES

4.1 Basic Local Exchange Service

Service to be provided as defined in Section 3.7 of this tariff. Service charges under Section 4.2 also apply.

Magna5 LLC Package:

\$50.00 monthly (includes unlimited local calling)

Call forward variable (included)

Call forwarding (included)

3-Way calling (included)

Caller Id with name (included)

\$10.00 Voicemail

\$9.00 Additional directory listing

\$10.00 per toll free number Toll free Service

4.2 Service Charges

4.2.1 Service Ordering Charge - Multi Element Charges

(A) Primary - For connecting new or additional Access lines.

Nonrecurring Charge

Business, per service order \$65.00

(B) Secondary - For moving or changing existing service or adding new or additional service other than Access lines.

Business, per service order \$60.00

(C) Record - For record changeorders affecting directory listings.

Business, per service order \$55.00

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SECTION 4 RATES AND CHARGES

4.2 Service Charges, Cont'd.

4.2.2 Access Line Connection Charge

Per Access Line or Trunk - Business

(1)	Central Office Work Charge	\$17.00
(2)	New Line Connection Charge	\$30.00

4.2.3 Restoration Charge

(A) Temporary Suspension at Customer's Request

Nonrecurring Charge

Business

Secondary Service Ordering Charge, per Customer request \$30.00

Charge per Telephone Number Restored \$10.00

(B) Nonpayment or Shutoff

In the event service is temporarily interrupted pursuant to Section 2.5.6 of this tariff, such service will be restored upon compliance with all requirements of Section 2.5.6 or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

Business	
Secondary Service Ordering Charge, per request	\$55.00
Charge per Telephone Number Restored	\$25.00

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SECTION 4 - RATES AND CHARGES, CONT'D.**4.3 Emergency Services**

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

4.4 Telecommunications Relay Service

All basic local service providers must offer Telecommunications Relay Service to their customers. Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

4.5 Telephone Directory

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company may provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. If a provider of basic local exchange service elects not to distribute a printed telephone directory to each customer, a customer may request either a printed telephone directory or an electronic telephone directory from the provider that shall provide that directory at no additional charge to the customer. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

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SECTION 4 - RATES AND CHARGES, CONT'D.**4.6 Call Blocking Service**

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

4.7 IntraLATA Presubscriptiona. Application of Rates

There will be no charge for a subscriber's initial intraLATA toll presubscription selection.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, the Company will inform the new subscriber that he/she will be given 90 days in which to inform the Company of an intraLATA toll presubscription carrier at no charge. The new subscriber will also be informed that the Company will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

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SECTION 4 - RATES AND CHARGES, CONT'D.

4.7 IntraLATA Presubscription, Cont'd.

b. IntraLATA Presubscription Change Charge

Per line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$5.00
Additional line, trunk, or port	\$5.00

4.8 Rates By Individual Contract Basis (ICB)

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

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SECTION 4 - RATES AND CHARGES, CONT'D.**4.9 Promotional Offerings**

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this section 4.10.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above the Company's total service long run incremental cost.

Promotions will be implemented with at least one days notice prior to the effective date of each promotion.

4.10 Telecommunications Relay Service

All basic local exchange service providers must offer Telecommunications Relay Service to their customers. Telecommunications Relay Service enables persons who are certified as deaf, deafblind, hard of hearing, or speech-impaired to communicate with individuals using a voice telephone by using a text telephone-telecommunications device. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges. Rates and charges for calls placed through a telecommunication relay service shall not exceed the rates and charges for calls placed directly from the same originating location to the same terminating location.

(If applicable) Company assesses a surcharge to each customer to support the Telecommunications Relay Service. (The commission shall establish a rate for each subscriber line of a provider to allow the provider to recover costs incurred under this section and may waive the costs assessed under this section to individuals who are deaf, deafblind, hard of hearing, or speech-impaired. The rate established by the commission may be assessed as a line item on an end-user's bill.)

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SECTION 5 SERVICE AREAS

5.1 Legal Descriptions and Maps

The Company hereby mirrors the Maps and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carriers: Frontier North Inc., Frontier Midstates Inc., and AT&T Michigan. Any future modifications to exchange boundaries or legal descriptions of boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

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SECTION 5 SERVICE AREAS
Traditional AT&T Michigan Exchanges

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Ada	Ada, Alto, Dutton, Grand Rapids, Grattan, Lowell, Rockford
Akron	Akron, Bay City, Caro, Fairgrove, Unionville
Albion	Albion, Concord, Homer, Parma, Springport
Algonac	Algonac, Marine City, New Baltimore
Alto	Alto, Ada, Caledonia, Clarksville, Dutton, Freeport, Grand Rapids, Lowell
Amasa	Amasa, Crystal Falls, Fence River, Golden Lake, Iron River, Watton
Ann Arbor	Ann Arbor, Chelsea, Dexter, Manchester, Milan, Plymouth, Saline, South Lyon, Whitmore Lake, Ypsilanti
Applegate	Applegate, Carsonville, Croswell, Lexington, Peck, Port Sanilac, Sandusky
Armada	Armada, Capac, Memphis, New Haven, Richmond, Romeo
Athens	Athens, Battle Creek, Climax, Colon, Fulton, Mendon, Union City
Auburn	Auburn, Bay City, Freeland, Linwood, Midland
Auburn Heights	Auburn Heights, Birmingham, Pontiac, Rochester, Troy, Utica
Bad Axe	Bad Axe, Cass City, Elkton, Harbor Beach, Kinde, Port Hope, Ubyly
Baldwin	Baldwin, Big Rapids, Carr, Hart, Hesperia, Irons, Luther, Reed City, White Cloud
Bark River	Bark River, Carney, Cornell, Escanaba, Felch, Powers
Battle Creek	Battle Creek, Athens, Augusta, Banfield, Bellevue, Burlington, Climax, Hickory Corners, Lacey, Marshall, Union City

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SECTION 5 SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Bay City	Bay City, Akron, Auburn, Fairgrove, Freeland, Linwood, Munger, Saginaw
Bay Port	Bay Port, Caseville, Pigeon, Sebewaing
Beaverton	Beaverton, Clare, Coleman, Gladwin, Hope, Pinconning
Belding	Belding, Grattan, Greenville, Lowell, Orleans, Saranac
Belleville	Belleville, New Boston, Romulus, Wayne, Willis, Ypsilanti
Bellevue	Bellevue, Battle Creek, Charlotte, Lacey, Marshall, Nashville, Olivet, Vermontville
Benton Harbor	Benton Harbor, Berrien Springs, Coloma, Covert, Eau Claire, St. Joseph, Sister Lakes, Watervliet
Bergland	Bergland, Ewen, Lake Gogebic, Marenisco, Ontonagon, Wakefield, Rockland, White Pine
Berrien Springs	Berrien Springs, Baroda, Benton Harbor, Buchanan, Eau Claire, Niles, St. Joseph
Bessemer	Bessemer, Ironwood, Marenisco, Wakefield
Beulah	Beulah, Bear Lake, Copemish, Frankfort, Honor, Lake Ann
Big Bay	Big Bay, Marquette
Big Rapids	Big Rapids, Baldwin, Chippewa Lake, Ewart, Mecosta, Reed City, Stanwood, White Cloud
Birch Run	Birch Run, Clio, Mt. Morris, Frankenmuth, Millington, Montrose, Saginaw
Birmingham	Birmingham, Auburn Heights, Pontiac, Royal Oak, Southfield, Troy, West Bloomfield

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SECTION 5 - SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Boyne City	Boyne City, Boyne Falls, Charlevoix, East Jordan, Elmira, Petoskey, Walloon Lake
Brevort	Brevort, Engadine, Rexton, St. Ignace
Brighton	Brighton, Dexter, Hartland, Howell, Milford-White Lake, Pinckney, South Lyon, Whitmore Lake
Buchanan	Buchanan, Baroda, Berrien Springs, Galien, Niles
Byron	Bancroft, Byron, Durand, Fowlerville, Gaines, Howell, Linden
Byron Center	Byron Center, Dorr, Dutton, Grand Rapids, Hudsonville, Jamestown, Moline
Cadillac	Cadillac, Harrietta, Hoxeyville, Lake City, Manton, McBain, Mesick, Tustin
Caledonia	Caledonia, Alto, Dutton, Freeport, Grand Rapids, Middleville, Moline, Wayland
Calumet	Calumet, Houghton, Keweenaw, Lake Linden
Carleton	Carleton, Flat Rock, Maybee, Monroe, New Boston, Newport, Willis
Carsonville	Carsonville, Applegate, Deckerville, Port Sanilac, Sandusky
Casnovia	Casnovia, Cedar Springs, Grant, Kent City, Sand Lake, Sparta, Ravena
Cedar Springs	Cedar Springs, Casnovia, Greenville, Kent City, Rockford, Sand Lake, Sparta, Trufant
Center Line	Center Line, Detroit Areas 2 and 3, Roseville, Royal Oak, Warren
Champion	Champion, Ishpeming, Michigamme, Republic
Channing	Channing, Crystal Falls, Felch, Fence River, Iron Mountain, Republic

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SECTION 5 - SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Charlevoix	Charlevoix, Boyne City, East Jordan, East Port, Ellsworth, Petoskey
Charlotte	Charlotte, Bellevue, Eaton Rapids, Grand Ledge, Mulliken, Olivet, Pottersville, Springport, Sunfield, Vermontville
Cheboygan	Cheboygan, Grace Harbor, Indian River, Levering, Mackinaw City, Onaway, Pellston
Chelsea	Chelsea, Ann Arbor, Dexter, Grass Lake, Gregory, Manchester, Munith, Pinckney, Stockbridge
Clare	Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush
Clarklake	Clarklake, Brooklyn, Bundy Hill, Hanover, Jackson, Napoleon
Clarkston	Clarkston, Commerce, Drayton Plains, Holly, Lake Orion, Milford-WhiteLake, Ortonville, Oxford, Pontiac
Clarksville	Clarksville, Alto, Freeport, Lake Odessa, Lowell, Saranac
Clio-Mt. Morris	Birch Run, Clio-Mt. Morris, Davison, Flint, Flushing, Millington, Montrose, Otisville
Coleman	Coleman, Beaverton, Clare, Hope, Midland, Mt. Pleasant, Rosebush, Sanford
Coloma	Coloma, Benton Harbor, Covert, St. Joseph, Watervliet
Commerce	Commerce, Clarkston, Drayton Plains, Milford-White Lake, Pontiac, Walled Lake, West Bloomfield
Coral	Amble, Coral, Howard City, Lakeview, Sand Lake, Trufant
Cornell	Cornell, Bark River, Escanaba, Felch, Gladstone, Perkins, Rock, Watson
Croswell	Croswell, Applegate, Jeddo, Lexington, Peck, Port Sanilac, Sandusky, Yale

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<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Crystal Falls	Crystal Falls, Amasa, Channing, Fence River, Iron River
Curtis	Curtis, Engadine, Newberry, Seney, Gulliver
Dansville	Dansville, Fitchburg, Leslie, Mason, Stockbridge, Webberville, Williamston
Detroit	
Area 1	Detroit - All Areas
Area 2	Detroit - All Areas, Center Line, Roseville
Area 3	Detroit - All Areas, Center Line, Roseville, Royal Oak
Area 4	Detroit - All Areas, Royal Oak, Southfield
Area 5	Detroit - All Areas, Farmington, Livonia, Southfield
Area 6	Detroit - All Areas, Livonia, Romulus, Wayne, Wyandotte
Dexter	Dexter, Ann Arbor, Brighton, Chelsea, Pinckney, Whitmore Lake
Dimondale	Dimondale, Eaton Rapids, Grand Ledge, Holt, Lansing, Potterville
Dorr	Dorr, Byron Center, Grand Rapids, Hopkins, Jamestown, Moline, Wayland
Drayton Plains	Drayton Plains, Clarkston, Commerce, Lake Orion, Milford-White Lake, Oxford, Pontiac
Dutton	Dutton, Ada, Alto, Byron Center, Caledonia, Grand Rapids, Moline
East Jordan	East Jordan, Alba, Bellaire, Boyne City, Central Lakes, Charlevoix, Ellsworth, Elmira
East Tawas	East Tawas, Au Gres, Hale, Oscoda, Sand Lake Heights, Twining, Whittmore
Eaton Rapids	Eaton Rapids, Charlotte, Dimondale, Holt, Lansing, Mason, Onondaga, Potterville, Springport
Eau Claire	Eau Claire, Benton Harbor, Berrien Springs, Dowagiac, Niles, Sister Lakes, St. Joseph

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<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Elk Rapids	Elk Rapids, Alden, Central Lake, Clam River, Eastport, Torch River Bridge, Traverse City, Williamsburg
Engadine	Engadine, Brevort, Curtis, Gulliver, Newberry, Rexton, Scott Point
Escanaba	Escanaba, Bark River, Carney, Cornell, Gladstone, Rapid River, Wallace
Ewart	Barryton, Ewart, Big Rapids, Chippewa Lake, Farwell, Harrison, Le Roy, Reed City, Marion
Fairgrove	Fairgrove, Akron, Bay City, Caro, Munger, Reese, Vassar
Farmington	Farmington, Detroit Area 5, Livonia, Northville, Southfield, Walled Lake, West Bloomfield
Farwell	Farwell, Barryton, Clare, Ewart, Harrison, Marion, Rosebush, Weidman
Fenton	Fenton, Flint, Grand Blanc, Hartland, Holly, Howell, Linden, Milford-White Lake, Rankin
Fife Lake	Fife Lake, Kingsley, Lake City, Manton, South Boardman
Flat Rock	Flat Rock, Carleton, New Boston, Newport, Rockwood, Romulus, Trenton, Wyandotte
Flint	Flint, Clio-Mt. Morris, Davison, Fenton, Flushing, Goodrich, Grand Blanc, Lennon, Linden, Otisville, Rankin, Swartz Creek
Flushing	Flushing, Clio-Mt. Morris, Flint, Lennon, Montrose, New Lothrop, Swartz Creek
Fountain	Fountain, Carr, Freesoil, Irons, Scottville
Fowlerville	Bancroft, Bell Oak, Byron, Fowlerville, Gregory, Howell, Perry, Pinckney, Stockbridge, Webberville

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Frankenmuth	Frankenmuth, Birch Run, Millington, Reese, Saginaw, Vassar
Frankfort	Frankfort, Bear Lake, Beulah, Onekama
Freeland	Freeland, Auburn, Bay City, Hemlock, Midland, Saginaw
Freeport	Freeport, Alto, Caledonia, Clarksville, Hastings, Lake Odessa, Middleville
Freesoil	Freesoil, Fountain, Irons, Ludington, Manistee, Scottville
Fremont	Fremont, Grant, Hesperia, Holton, Newaygo, White Cloud
Fulton	Fulton, Athens, Climax, Mendon, Scotts, Vicksburg
Gagetown	Gagetown, Caro, Cass City, Owendale, Sebawaing, Unionville
Galesburg	Galesburg, Augusta, Climax, Kalamazoo, Richland, Scotts
Galien	Galien, Baroda, Buchanan, Sawyer, Three Oaks
Gladstone	Gladstone, Cornell, Escanaba, Perkins, Rapid River, Rock
Gladwin	Gladwin, Beaverton, Clare, Harrison, Houghton Lake, Pinconning, St. Helen, Standish, West Branch
Grand Blanc	Grand Blanc, Davison, Fenton, Flint, Goodrich, Holly, Rankin
Grand Haven	Grand Haven, Allendale, Burculo, Coopersville, Fruitport, Holland, Muskegon
Grand Rapids	Grand Rapids, Ada, Allendale, Alto, Byron Center, Caledonia, Conklin, Coopersville, Dorr, Dutton, Grattan, Hudsonville, Jamestown, Lowell, Marne, Moline, Rockford, Sparta
Grant	Grant, Casnovia, Fremont, Holton, Howard City, Kent City, Muskegon, Newaygo, Ravenna, Sand Lake
Grattan	Grattan, Ada, Belding, Grand Rapids, Greenville, Lowell, Rockford
Greenville	Greenville, Belding, Cedar Springs, Fenwick, Grattan, Rockford, Sheridan, Sidney, Stanton, Trufant

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 Issued: November 22, 2019 Effective: November 25, 2019

Issued By:

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Michigan Public Service
 Commission

May 19, 2020

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SECTION 5 SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Gwinn	Gwinn, Felch, Ishpeming, Marquette, Michigamme Forest, Negaunee, Skandia, Watson
Harbor Springs	Harbor Springs, Brutus, Levering, Pellston, Petoskey
Harrietta	Harrietta, Brethren, Cadillac, Hoxeyville, Kaleva, Mesick
Harrison	Harrison, Clare, Evart, Falmouth, Farwell, Gladwin, Houghton Lake, Marion, McBain, Merritt
Hartland	Hartland, Brighton, Fenton, Howell, Milford-White Lake
Hastings	Hastings, Banfield, Delton, Freeport, Lacey, Lake Odessa, Middleville, Nashville, Woodland
Hermansville	Hermansville, Carney, Faithhorn, Felch, Norway, Powers
Hillsdale	Hillsdale, Allen, Cambria, Jonesville, North Adams, Osseo Pittsford, Reading
Holland	Holland, Borculo, Grand Haven, Hamilton, Saugatuck, Zeeland
Holly	Holly, Clarkston, Fenton, Grand Blanc, Goodrich, Milford-White Lake, Ortonville
Holt	Holt, Dimondale, Eaton Rapids, Lansing, Mason
Indian River	Indian River, Alanson, Brutus, Cheboygan, Onaway, Pellston, Wolverine
Interlochen	Interlochen, Copemish, Kingsley, Lake Ann, Traverse City
Ionia	Ionia, Lake Odessa, Muir, Orleans, Palo, Portland, Saranac
Iron Mountain	Iron Mountain, Aurora WI, Channing, Felch, Norway, Spread Eagle WI
Iron River	Iron River, Amasa, Crystal Falls, Golden Lake, Smokey Lake
Irons	Irons, Baldwin, Carr, Dublin, Fountain, Freesoil, Hoxeyville, Luther, Manistee
Ironwood	Ironwood, Bessemer, Hurley WI, Marenisco, Wakefield

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SECTION 5 SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Ishpeming	Ishpeming, Champion, Gwinn, Marquette, Michigamme, Michigamme Forest, Negaunee, Republic
Jackson	Jackson, Brooklyn, Bundy Hill, Clarklake, Concord, Fitchburg, Grass Lake, Hanover, Leslie, Munith, Napoleon, Parma, Rives Junction
Jamestown	Jamestown, Byron Center, Dorr, Drenth, Grand Rapids, Hamilton, Hopkins, Hudsonville, Zeeland
Jonesville	Jonesville, Allen, Bundy Hill, Hanover, Hillsdale, Litchfield, Moosherville, North Adams
Kalamazoo	Kalamazoo, Augusta, Climax, Delton, Galesburg, Gobles, Hickory Corners, Lawton, Mattawan, Otsego, Paw-Paw, Pine Lake, Plainwell, Richland, Schoolcraft, Scotts, Vicksburg
Kalkaska	Kalkaska, Alden, Mancelona, Manistee River, South Boardman, Torch River, Bridge, Williamsburg
Kent City	Kent City, Casnovia, Cedar Springs, Grant, Sparta
Keweenaw	Keweenaw, Calumet, Lake Linden
Lake Leelanau	Lake Leelanau, Glen Lake, Northport, Suttons Bay, Traverse City
Lake Linden	Lake Linden, Calumet, Houghton, Keweenaw
Lake Odessa	Lake Odessa, Clarksville, Freeport, Hastings, Ionia, Portland, Saranac, Sunfield, Woodland
Lake Orion	Lake Orion, Clarkston, Drayton Plains, Oxford, Pontiac, Rochester, Romeo
Lansing	Lansing, Bath, DeWitt, Dimondale, Eaton Rapids, Grand Ledge, Holt, Laingsburg, Mason, Perry, Potterville, Shaftsburg, Williamston

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SECTION 5 SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Le Roy	Le Roy, Ewart, Luther, Marion, Reed City, Tustin
Leslie	Leslie, Dansville, Fitchburg, Jackson, Mason, Onondaga, Rives Junction
Lexington	Lexington, Applegate, Croswell, Jeddo, Port Sanilac
Linwood	Linwood, Auburn, Bay City, Midland, Pinconning
Livonia	Livonia, Detroit Areas 5 and 6, Farmington, Northville, Plymouth, Wayne
Lowell	Lowell, Ada, Alto, Belding, Clarksville, Grand Rapids, Grattan, Saranac
Luther	Luther, Baldwin, Hoxeyville, Irons, Le Roy, Reed City, Tustin
Mackinaw Island	Mackinaw Island, St. Ignace
Mackinaw City	Mackinaw City, Cheboygan, Levering
Mancelona	Mancelona, Alba, Alden, Bellaire, Kalkaska, Lakes of the North
Manchester	Manchester, Ann Arbor, Chelsea, Clinton, Saline, Tipton
Manistee	Manistee, Brethren, Dublin, Freesoil, Irons, Ludington, Onkama, Wellston
Manton	Manton, Buckley, Cadillac, Fife Lake, Kingsley, Lake City, Mesick
Marine City	Marine City, Algonac, New Baltimore, Richmond, St. Clair
Marion	Marion, Ewart, Farwell, Harrison, Le Roy, McBain, Tustin
Marne	Marne, Allendale, Conklin, Coopersville, Grand Rapids, Hudsonville, Sparta
Marquette	Marquette, Big Bay, Gwinn, Ishpeming, Negaunee, Sand River, Skandia
Marshall	Marshall, Albion, Battle Creek, Bellevue, Burlington, Homer, Olivet, Springport, Tekonsha

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SECTION 5 SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Martin	Martin, Allegan, Hopkins, Middleville, Otsego, Pine Lake, Plainwell, Wayland
Mason	Mason, Dansville, Eaton Rapids, Holt, Lansing, Leslie, Onondaga, Williamston
Mayville	Mayville, Caro, Clifford, Fostoria, Kingston, Millington, North Branch, Vassar
McBain	McBain, Cadillac, Falmouth, Harrison, Lake City, Marion, Tustin
Menominee	Menominee, Marinette WI, Wallace
Michigamme	Michigamme, Champion, Fence River, Ishpeming, L'Anse, Republic
Middleville	Middleville, Caledonia, Delton, Freeport, Hastings, Martin, Pine Lake, Wayland
Midland	Midland, Auburn, Breckenridge, Coleman, Freeland, Hemlock, Hope, Linwood, Merrill, Mt. Pleasant, Pinconning, Sanford
Milan	Milan, Ann Arbor, Britton, Dundee, Maybee, Saline, Willis, Ypsilanti
Moline	Moline, Byron Center, Caledonia, Dorr, Dutton, Grand Rapids, Wayland
Monroe	Monroe, Carleton, Erie, Ida, Maybee, Newport
Morley	Morley, Amble, Howard City, Lakeview, Newaygo, Stanwood, Whitecloud
Mt. Clemens	Mt. Clemens, New Baltimore, New Haven, Roseville, Utica, Warren, Washington
Mulliken	Mulliken, Charlotte, Grand Ledge, Portland, Sunfield
Napoleon	Napoleon, Brooklyn, Clarklake, Grass Lake, Jackson, Manchester
Nashville	Nashville, Bellevue, Hastings, Lacy, Vermontville, Woodland
Negaunee	Negaunee, Gwinn, Ishpeming, Marquette, Michigamme Forest
Newaygo	Newaygo, Fremont, Grant, Howard City, Morley, White Cloud

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SECTION 5 SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
New Baltimore	New Baltimore, Algonac, Marine City, Mt. Clemens, New Haven, Richmond
Newberry	Newberry, Curtis, Deer Park, Engadine, Rexton
New Boston	New Boston, Belleville, Carleton, Flat Rock, Romulus, Willis, Wyandotte
New Buffalo	New Buffalo, Sawyer, Three Oaks
New Haven	New Haven, Armada, Mt. Clemens, New Baltimore, Richmond, Romeo, Washington
Niles	Niles, Berrien Springs, Buchanan, Cassopolis, Dowagiac, Eau Claire, Edwardsburg, South Bend, Indiana
Northport	Northport, Lake Leelanau, Suttons Bay
Northville	Northville, Farmington, Livonia, Plymouth, South Lyon, Walled Lake
Norway	Norway, Faithorn, Felch, Hermansville, Iron Mountain
Olivet	Olivet, Bellevue, Charlotte, Marshall, Springport
Onkama	Onkama, Bear Lake, Brethren, Frankfort, Kaleva, Manistee
Oscoda	Oscoda, East Tawas, Glennie, Hale, Harrisville, Lincoln
Otsego	Otsego, Allegan, Gobles, Kalamazoo, Martin, Plainwell
Owendale	Owendale, Cass City, Elkton, Gagetown, Pigeon, Sebawaing
Oxford	Oxford, Almont, Clarkston, Drayton Plains, Dryden, Hadley, Lake Orion, Metamora, Ortonville, Pontiac, Romeo
Peck	Peck, Applegate, Brown City, Crosswell, Sandusky, Yale

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SECTION 5 SERVICE AREAS, CONT'D.
Traditional AT&T Michigan Exchanges, Cont'd.

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Pellston Petoskey	Pellston, Brutus, Cheboygan, Harbor Springs, Indian River, Levering,
Perkins	Perkins, Cornell, Gladstone, Rapid River, Rock, Trenary
Petoskey	Petoskey, Alanson, Boyne City, Boyne Falls, Brutus, Charlevoix, Harbor Springs, Pellston, Walloon Lake
Pinckney	Pinckney, Brighton, Chelsea, Dexter, Fowlerville, Gregory, Howell
Plainwell	Plainwell, Kalamazoo, Martin, Otsego, Pine Lake, Richland
Plymouth	Plymouth, Ann Arbor, Livonia, Northville, South Lyon, Wayne, Ypsilanti
Pontiac	Pontiac, Auburn Heights, Birmingham, Clarkston, Commerce, Drayton Plains, Lake Orion, Mayfair, Milford-White Lake, Ortonville, Oxford, Rochester, Walled Lake, West Bloomfield
Port Huron	Port Huron, Avoca, Goodells, Jeddo, St. Clair, Smiths-Creek
Portland	Portland, Fowler-Pewamo, Grand Ledge, Iona, Lake Odessa, Milliken, Muir, Sunfield, Westphalia
Port Sanilac	Port Sanilac, Applegate, Carsonville, Croswell, Deckerville, Lexington, Sandusky
Potterville	Potterville, Charlotte, Dimondale, Eaton Rapids, Grand Ledge, Lansing
Powers	Powers, Bark River, Carney, Felch, Hermansville
Rapid River	Rapid River, Escanaba, Garden, Gladstone, Perkins, Trenary
Reed City	Reed City, Baldwin, Big Rapids, Ewart, Le Roy, Luther
Reese	Reese, Fairgrove, Frankenmuth, Munger, Saginaw, Vassar

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SECTION 5 SERVICE AREAS, CONT'D.**5.2 Local Calling Areas Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Republic	Republic, Champion, Channing, Felch, Fence River, Ishpeming, Michigamme, Michigamme Forest
Richland	Richland, Augusta, Delton, Galesburg, Hickory Corners, Kalamazoo, Pine Lake, Plainville
Rochester	Rochester, Auburn Heights, Lake Orion, Pontiac, Romeo, Troy, Utica, Washington
Rock	Rock, Cornell, Gladstone, Perkins, Skandia, Trenary, Watson
Rockford	Rockford, Ada, Cedar Springs, Grand Rapids, Grattan, Greenville, Sparta
Rockwood	Rockwood, Flat Rock, Newport, Trenton, Wyandotte
Romeo	Romeo, Almont, Armada, Capac, Lake Orion, New Haven, Oxford, Rochester, Washington
Romulus	Romulus, Belleville, Detroit Area 6, Flat Rock, New Boston, Wayne, Wyandotte
Rosebush	Rosebush, Clare, Coleman, Farwell, Mt. Pleasant, Weidman,
Roseville	Roseville, Center Line, Detroit Areas 2 and 3, Mt. Clemens, Warren
Royal Oak	Royal Oak, Birmingham, Center Line, Detroit Areas 3 and 4, Southfield, Troy, Warren
Saginaw	Saginaw, Bay City, Birch Run, Chesaning, Frankenmuth, Freeland, Hemlock, Merrill, Montrose, Munger, Reese, St. Charles
St. Charles	St. Charles, Brant, Chesaning, Hemlock, Saginaw
St. Clair	St. Clair, Marine City, Port Huron, Richmond, Smiths Creek

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SECTION 5 SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
St. Helen	St. Helen, Gladwin, Houghton Lake, Roscommom, West Branch
St. Ignace	St. Ignace, Brevort, Cedarville, Rudyard, Mackinac Island
St. Joseph	St. Joseph, Baroda, Benton Harbor, Berrien Springs, Bridgeman, Coloma, Eau Claire, Watervliet
Sand Lake	Sand Lake, Casnovia, Cedar Springs, Coral, Grant, Howard City, Trufant
Sandusky	Sandusky, Applegate, Brown City, Carsonville, Croswell, Deckerville, Marlette, Peck, Port Sanilac, Snover
Saranac	Saranac, Belding, Clarksville, Ionia, Lake Odessa, Lowell, Orleans
Sault Ste. Marie	Sault Ste. Marie, Brimley, Kinross, Pickford
Scotts	Scotts, Climax, Fulton, Galesburg, Kalamazoo, Vicksburg
Scottville	Scottville, Carr, Fountain, Freesoil, Hart, Ludington. Pentwater
Sebewaing	Sebewaing, Bay Port, Gagetown, Owendale, Pigeon, Unionville
Snover	Snover, Cass City, Deckerville, Marlette, Sandusky, Ubly
Southfield	Southfield, Birmingham, Detroit Areas 4 and 5, Farmington, Royal Oak, West Bloomfield
South Lyon	South Lyon, Ann Arbor, Brighton, Milford-White Lake, Northville, Plymouth, Walled Lake, Whitmore Lake
Sparta	Sparta, Casnovia, Cedar Springs, Conklin, Grand Rapids, Kent City, Marne, Ravenna, Rockford
Standish	Standish, Gladwin, Omer, Pinconning, Sterling

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SECTION 5 SERVICE AREAS, CONT'D.**Traditional AT&T Michigan Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Stephenson	Stephenson, Carney, Wallace
Three Oaks	Three Oaks, Galien, New Buffalo, Sawyer
Traverse City	Traverse City, Elk Rapids, Glen Lake, Interlochen, Kingsley, Lake Ann, Lake Leelanau, Old Mission, South Boardman, Suttons Bay, Williamsburg
Trenton	Trenton, Flat Rock, Rockwood, Wyandotte
Trout Lake	Trout Lake, Eckerman, Rexton
Troy	Troy, Auburn Heights, Birmingham, Rochester, Royal Oak, Utica, Warren
Trufant	Trufant, Cedar Springs, Coral, Greenville, Lakeview, Sand Lake, Stanton
Tustin	Tustin, Cadillac, Hoxeyville, Le Roy, Luther, Marion, McBain
Ubly	Ubly, Bad Axe, Cass City, Deckerville, Harbor Beach, Minden City, Snover
Unionville	Unionville, Akron, Caro, Gagetown, Sebewaing
Utica	Utica, Auburn Heights, Mt. Clemens, Rochester, Troy, Warren, Washington
Vassar	Vassar, Caro, Fairgrove, Frankenmuth, Mayville, Millington, Reese
Vermontville	Vermontville, Bellevue, Charlotte, Nashville, Sunfield, Woodland
Vicksburg	Vicksburg, Fulton, Kalamazoo, Mendon, Schoolcraft, Scotts, Three Rivers
Wakefield	Wakefield, Bergland, Bessemer, Ironwood, Marenisco
Walled Lake	Walled Lake, Commerce, Farmington, Milford-White Lake, Northville, Pontiac, South Lyon, West Bloomfield
Walloon Lake	Walloon Lake, Boyne City, Boyne Falls, Petoskey

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<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Vermontville	Vermontville, Bellevue, Charlotte, Nashville, Sunfield, Woodland
Vicksburg	Vicksburg, Fulton, Kalamazoo, Mendon, Schoolcraft, Scotts, Three Rivers
Wakefield	Wakefield, Bergland, Bessemer, Ironwood, Marenisco
Walled Lake	Walled Lake, Commerce, Farmington, Milford-White Lake, Northville, Pontiac, South Lyon, West Bloomfield
Walloon Lake	Walloon Lake, Boyne City, Boyne Falls, Petoskey
Warren	Warren, Center Line, Mt. Clemens, Roseville, Royal Oak, Troy, Utica
Washington	Washington, Mt. Clemens, New Haven, Rochester, Romeo, Utica
Watersmeet	Watersmeet, Bruce Crossing, Golden Lake, Lake Gogebic, Marenisco, North LandO' Lakes, Trout Creek
Watervliet Josph	Watervliet, Benton Harbor, Coloma, Covert, Hartford, Sister Lakes, St.
Wayland	Wayland, Caledonia, Dorr, Hopkins, Martin, Middleville, Moline
Wayne	Wayne, Belleville, Detroit Area 6, Livonia, Plymouth, Romulus, Ypsilanti
West Bloomfield	West Bloomfield, Birmingham, Commerce, Farmington, Pontiac, Southfield, Walled Lake
West Branch	West Branch, Alger, Gladwin, Lupton, Prescott, Rose City, St. Helen
White Cloud	White Cloud, Baldwin, Big Rapids, Fremont, Hesperia, Morley, Newaygo, Stanwood
Whitmore Lake	Whitmore Lake, Ann Arbor, Brighton, Dexter, South Lyon

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SECTION 5 SERVICE AREAS, CONT'D.

Traditional AT&T Michigan Exchanges, Cont'd.

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Williamsburg	Williamsburg, Elk Rapids, Kalkaska, South Boardman, Torch River Bridge, Traverse City
Willis	Willis, Belleville, Carleton, Maybee, Milan, New Boston, Ypsilanti
Wolverine	Wolverine, Alanson, Boyne Falls, Indian River, Onaway, Vanderbuilt
Wyandotte	Wyandotte, Detroit Area 6, Flat Rock, New Boston, Rockwood, Romulus, Trenton
Ypsilanti	Ypsilanti, Ann Arbor, Belleville, Milan, Plymouth, Saline, Wayne, Willis
Zeeland	Zeeland, Borculo, Drenthe, Hamilton, Holland, Hudsonville, Jamestown

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SECTION 5 SERVICE AREAS
Frontier North Exchanges

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Adrian	Adrian, Addison, Blissfield, Clayton, Ogden Center, Onsted, Sand Creek, Tecumseh, Tipton
Alden	Alden, Bellaire, Central Lake, Clam River, Ellsworth, Eastport, Elk Rapids, Kalkaska, Mancelona, Torch River Bridge
Allegan	Allegan, Bloomingdale, Fennville, Gobles, Hamilton, Hopkins, Martin, Otsego, Pullman
Alma	Alma, Ithaca, Riverdale, Shepherd, St. Louis
Almont	Almont, Capac, Dryden, Imlay City, Oxford, Romeo
Alpena	Alpena, Hillman, Hubbard Lake, Lachine, Long Lake, Ossineke, Posen
Ashley	Ashley, Elsie, Ithaca, Merrill, Pompeii
Atlanta	Atlanta, Fairview, Gaylord, Hillman, Lewiston, Onaway, Robbs Creek
Avoca	Avoca, Emmett, Goodells, Jeddo, Port Huron, Yale
Bancroft	Bancroft, Bell Oak, Byron, Durand, Fowlerville, Owosso, Perry
Bangor	Bangor, Bloomingdale, Covert, Grand Junction, Hartford, Lacota, Lawrence, Paw Paw, South Haven
Barryton	Barryton, Chippewa Lake, Evart, Farwell, Mecosta, Remus, Weidman
Bath	Bath, Dewitt, Laingsburg, Lansing, Shaftsbury
Bellaire	Bellaire, Alba, Alden, Clam River, Central Lake, East Jordon, Eastport, Ellsworth, Mancelona, Torch River Bridge
Blissfield	Blissfield, Adrian, Deerfield, Lambertville, North Sylvania, Ogden Center, Petersburg, Tecumseh

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SECTION 5 SERVICE AREAS, CONT'D.**Frontier North Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Breckenridge	Breckenridge, Ithaca, Merrill, Midland, Mt. Pleasant, St. Louis, Shepherd
Britton	Britton, Deerfield, Dundee, Milan, Saline, Tecumseh
Bronson	Bronson, Burr Oak, Coldwater, Coldwater Lake, Colon, Union City
Brown City	Brown City, Capac, Imlay City, Marlette, North Branch, Peck, Sandusky, Yale
Burr Oak	Burr Oak, Bronson, Colon, Sturgis
Capac	Capac, Almont, Armada, Brown City, Emmett, Imlay City, Memphis, Romeo, Yale
Carson City	Carson City, Crystal, Hubbardston, Ithaca, Middleton, Palo, Riverdale, Vickeryville
Caseville	Caseville, Bayport, Elkton, Kinde, Pigeon, Port Austin
Cass City	Cass City, Bad Axe, Caro, Elkton, Gagetown, Kingston, Marlette, Owendale, Snover, Ubly
Cassopolis	Cassopolis, Dowagiac, Edwardsburg, Marcellus, Niles, Vandalia
Central Lake	Central Lake, Alden, Bellaire, Clam River, East Jordan, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Centreville	Centreville, Colon, Constantine, Mendon, Sturgis, Three Rivers
Clam River	Clam River, Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Clifford	Clifford, Kingston, Marlette, Mayville, North Branch
Clinton	Clinton, Manchester, Saline, Tecumseh, Tipton
Coldwater	Coldwater, Bronson, Coldwater Lake, Litchfield, Quincy, Tekonsha, Union City
Coldwater Lake	Coldwater Lake, Bronson, Coldwater, Montgomery, Quincy
Colon	Colon, Athens, Bronson, Burr Oak, Centreville, Mendon, Sturgis, Union City

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SECTION 5 SERVICE AREAS, CONT'D.**Frontier North Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Columbiaville	Columbiaville, Davidson, Fostoria, Lapeer, Millington, North Branch, Otisville
Conklin	Conklin, Coopersville, Grand Rapids, Marne, Ravenna, Sparta
Constantine	Constantine, Centreville, Sturgis, Three Rivers, Union, White Pigeon, Vandalia
Coopersville	Coopersville, Allendale, Conklin, Fruitport, Grand Haven, Grand Rapids, Marne, Ravenna
Covert	Covert, Bangor, Benton Harbor, Coloma, Hartford, South Haven, Watervliet
Davison	Davison, Clio-Mt. Morris, Colombiaville, Flint, Goodrich, Grand Blanc, Hadley, Lapeer, Otisville
Decatur	Decatur, Dowagiac, Hartford, Lawrence, Lawton, Marcellus, Paw Paw
Deckerville	Deckerville, Carsonville, Minden City, Port Sanilac, Sandusky, Snover, Ubyly
Dewitt	Dewitt, Bath, Grand Ledge, Laingsburg, Lansing, St. Johns
Dowagiac	Dowagiac, Cassopolis, Decatur, Eau Claire, Hartford, Lawrence, Marcellus, Niles, Sister Lakes
Dryden	Dryden, Almont, Imlay City, Lapeer, Metamora, Oxford
Dundee	Dundee, Britton, Deerfield, Ida, Maybee, Milan, Petersburg
Durand	Durand, Bancroft, Byron, Gaines, Lennon, Owosso, Swartz Creek
Eastport	Eastport, Alden, Bellaire, Central Lake, Charlevoix, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Edmore	Edmore, Blanchard, McBride, Six Lakes, Vestaburg, Winn
Edwardsburg	Edwardsburg, Cassopolis, Elkhart IN, Niles, Union, Vandalia
Elkton	Elkton, Bad Axe, Caseville, Cass City, Kinde, Owendale, Pigeon

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SECTION 5 SERVICE AREAS, CONT'D.**Frontier North Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Ellsworth	Ellsworth, Alden, Bellaire, Clam River, Central Lake, Charlevoix, East Jordan, Eastport, Torch River Bridge
Elsie	Elsie, Ashley, Chapin, Merrill, Ovid, Pompeii, St. Johns
Emmet	Emmett, Avoca, Capac, Goodells, Memphis, Yale
Erie	Erie, Ida, Lambertville, Lost Peninsula, Monroe, Temperance, Toledo OH
Fairview	Fairview, Atlanta, Glennie, Lewiston, Lincoln, Mio, Robbs Creek
Fennville	Fennville, Allegan, Ganges, Glenn, Hamilton, Pullman, Saugatuck
Fenwick	Fenwick, Belding, Greenville, Orleans, Palo, Sheridan, Vickeryville
Fowler-Pewamo	Fowler-Pewamo, Hubbardston, Maple Rapids, Muir, Portland, St. Johns, Westphalia
Fruitport	Fruitport, Coopersville, Grand Haven, Muskegon, Ravenna
Gaines	Gaines, Byron, Durand, Lennon, Linden, Rankin, Swartz Creek
Ganges	Ganges, Fennville, Glenn, Saugatuck, Pullman
Gaylord	Gaylord, Alba, Atlanta, Boyne Falls, Chester, Elmira, Grayling, Lakes of the North, Lewiston, Onaway, Vanderbilt
Gobles	Gobles, Allegan, Bloomingdale, Kalamazoo, Mattawan, Otsego, Paw Paw
Goodells	Goodells, Avoca, Emmett, Memphis, Port Huron, Smiths Creek
Grand Junction	Grand Junction, Bangor, Bloomingdale, Lacota, Pullman, South Haven
Grand Ledge	Grand Ledge, Charlotte, Dewitt, Dimondale, Lansing, Mulliken, Portland, Potterville, St. Johns, Westphalia
Grass Lake	Chelsea, Grass Lake, Jackson, Manchester, Munith, Napoleon

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<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Grayling	Grayling, Chester, Gaylord, Higgins Lake, Lakes of the North, Lewiston, Mio, Manistee River, Moorestown, Roscommon
Hamilton	Hamilton, Allegan, Drenthe, Fennville, Holland, Hopkins, Jamestown, Saugatuck, Zeeland
Harbor Beach	Harbor Beach, Bad Axe, Minden City, Port Hope, Ubyly
Harrisville	Harrisville, Lincoln, Oscoda, Ossineke
Hart	Hart, Baldwin, Carr, Hesperia, Pentwater, Scottville, Shelby
Hartford	Hartford, Bangor, Covert, Decatur, Dowagiac, Lawrence, Sister Lakes, Watervliet
Hemlock	Hemlock, Brant, Freeland, Merrill, Midland, Saginaw, St. Charles
Hesperia	Hesperia, Baldwin, Fremont, Hart, Holton, Shelby, White Cloud
Higgins Lake	Higgins Lake, Grayling, Houghton Lake, Moorestown, Roscommon
Hillman	Hillman, Alpena, Atlanta, Lachine, Posen, Robbs Creek
Holton	Holton, Fremont, Grant, Hesperia, Muskegon, Shelby, Twin Lake, Whitehall
Houghton Lake	Houghton Lake, Gladwin, Harrison, Higgins Lake, Merritt, Moorestown, Roscommon, St. Helen
Howard City	Howard City, Amble, Coral, Grant, Lakeview, Morley, Newaygo, Sand Lake, Trufant
Hubbard Lake	Hubbard Lake, Alpena, Lachine, Lincoln, Ossineke, Robbs Creek
Hubbardston	Hubbardston, Carson City, Fowler-Pewamo, Maple Rapids, Middleton, Muir, Palo
Hudson	Hudson, Addison, Clayton, Morenci, Osseo, Prattville, Waldron
Ida	Ida, Dundee, Erie, Lambertville, Maybee, Monroe, Petersburg
Imlay City	Imlay City, Almont, Brown City, Capac, Dryden, Lapeer, North Branch

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SECTION 5 SERVICE AREAS, CONT'D.**Frontier North Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Ithaca	Ithaca, Alma, Ashley, Breckenridge, Carson City, Merrill, Middleton, Pompeii, Riverdale, St. Louis
Jeddo	Jeddo, Avoca, Crosswell, Lexington, Port Huron, Yale
Kingston	Kingston, Caro, Cass City, Clifford, Marlette, Mayville
Lachine	Lachine, Alpena, Hillman, Hubbard Lake, Posen, Robbs Creek
Laingsburg	Laingsburg, Bath, Dewitt, Lansing, Ovid, Owosso, Perry, Shaftsburg, St. Johns
Lakeview	Lakeview, Amble, Blanchard, Coral, Howard City, Mecosta, Morley, Six Lakes, Stanwood, Stanton, Trufant
Lawton	Lawton, Decatur, Kalamazoo, Marcellus, Mattawan, Paw Paw, Schoolcraft
Lewiston	Lewiston, Atlanta, Chester, Fairview, Gaylord, Grayling, Mio
Lincoln	Lincoln, Fairview, Glennie, Harrisville, Hubbard Lake, Oscoda, Ossineke, Robbs Creek
Linden	Linden, Byron, Fenton, Flint, Gaines, Howell, Rankin
Long Lake	Long Lake, Alpena, Posen, Rogers City
Lost Peninsula	Lost Peninsula, Curtis OH, Erie MI, Genoa OH, Holland OH, Lambertville MI, Maumee OH, Moline OH, North Sylvania MI, Oregon OH, Perrysburg OH, Richfield Center OH, Stony Ridge OH, Swanton OH, Sylvania OH, Temperance MI, Toledo OH, Waterville OH, Whitehouse OH
Ludington	Ludington, Freesoil, Manistee, Pentwater, Scottville
Maple Rapids	Maple Rapids, Fowler-Pewamo, Hubbardson, Middleton, Pompeii, St. Johns
Marcellus	Marcellus, Cassopolis, Decatur, Dowagiac, Lawton, Schoolcraft, Three Rivers, Vandalia
Mattawan	Mattawan, Gobles, Kalamazoo, Lawton, Paw Paw, Schoolcraft
Maybee	Carleton, Dundee, Ida, Maybee, Milan, Monroe, Willis

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SECTION 5 SERVICE AREAS, CONT'D.**Frontier North Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
McBride	Crystal, Edmore, McBride, Six Lakes, Stanton, Vestaburg
Memphis	Memphis, Armada, Capac, Emmett, Goodells, Richmond, Smiths Creek
Mendon	Mendon, Athens, Centreville, Colon, Fulton, Three Rivers, Vicksburg
Merrill	Merrill, Ashley, Brant, Breckenridge, Chapin, Elsie, Hemlock, Ithaca, Midland, Saginaw
Metamora	Metamora, Dryden, Hadley, Lapeer, Oxford
Middleton	Middleton, Carson City, Hubbardston, Ithaca, Maple Rapids, Pompeii
Milford-White Lake	Milford-White Lake, Brighton, Clarkston, Commerce, Drayton Plains, Fenton, Hartland, Holly, Pontiac, South Lyon, Walled Lake
Minden City	Minden City, Deckerville, Harbor Beach, Ubly
Mio	Mio, Fairview, Glennie, Grayling, Lewiston, Roscommon, Rose City
Mt. Pleasant	Mt. Pleasant, Blanchard, Breckenridge, Coleman, Midland, Rosebush, Shepherd, Weidman, Winn
Muir	Muir, Ionia, Fowler-Pewamo, Hubbardston, Palo, Portland
Muskegon	Muskegon, Fruitport, Grand Haven, Grant, Holton, Ravenna, Twin Lake, Whitehall
North Branch	North Branch, Brown City, Clifford, Columbiaville, Fostoria, Imlay City, Lapeer, Marlette, Mayville
North Sylvania	North Sylvania MI, Blissfield, Lambertville, Lost Peninsula MI, Holland OH, Maumee OH, Perrysburg OH, Sylvania OH, Toledo OH, Whitehouse OH
Onaway	Onaway, Atlanta, Cheboygan, Gaylord, Grace Harbor, Indian River, Rogers City, Vanderbilt, Wolverine
Ortonville	Ortonville, Clarkston, Goodrich, Hadley, Holly, Oxford, Pontiac
Ossineke	Ossineke, Alpena, Harrisville, Hubbard Lake, Lincoln

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Michigan Public Service
Commission

May 19, 2020

Received

SECTION 5 SERVICE AREAS, CONT'D.**Frontier North Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Otisville	Otisville, Columbiaville, Clio-Mt. Morris, Davison, Flint, Millington
Ovid	Ovid, Chapin, Elsie, Laingsburg, Owosso, St. Johns
Owosso	Owosso, Bancroft, Chapin, Chesaning, Durand, Lennon, Laingsburg, New Lathrop, Ovid, Perry,
Palo	Palo, Carson City, Fenwick, Hubbardston, Ionia, Muir, Orleans, Vickeryville
Paw Paw	Paw Paw, Bangor, Bloomingdale, Decatur, Gobles, Kalamazoo, Lawrence, Lawton, Mattawan
Pentwater	Pentwater, Hart, Ludington, Scottville
Pompeii	Pompeii, Ashley, Elsie, Maple Rapids, Middleton, Ithaca, St. Johns
Posen	Posen, Alpena, Hillman, Lachine, Long Lake, Rogers City
Quincy	Quincy, Allen, Coldwater, Coldwater Lake, Litchfield, Montgomery, Reading
Rankin	Rankin, Fenton, Flint, Gaines, Grand Blanc, Linden, Swartz Creek
Ravenna	Ravenna, Casnovia, Conklin, Coopersville, Fruitport, Grant, Muskegon, Sparta
Reading	Reading, Allen, Cambria, Camden, Hillsdale, Montgomery, Quincy
Remus	Remus, Barryton, Blanchard, Mecosta, Weidman
Richmond	Richmond, Amada, Marine City, Memphis, New Baltimore, New Haven, Smiths Creek, St. Clair
Riverdale	Riverdale, Alma, Carson City, Crystal, Ithaca, Shepherd, Vestaburg, Winn
Rogers City	Rogers City, Grace Harbor, Long Lake, Onaway, Posen
Roscommon	Grayling, Higgins Lake, Houghton Lake, Mio, Roscommon, St. Helen
St. Johns	Dewitt, Elsie, Fowler-Pewamo, Grand Ledge, Laingsburg, Maple Rapids, Ovid, Pompeii, St. Johns, Westphalia

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SECTION 5 SERVICE AREAS, CONT'D.**Frontier North Exchanges, Cont'd.**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
St. Louis	St. Louis, Alma, Breckenridge, Ithaca, Shepherd
Saline	Saline, Ann Arbor, Britton, Clinton, Manchester, Milan, Tecumseh, Ypsilanti
Saugatuck	Saugatuck, Fennville, Ganges, Hamilton, Holland
Schoolcraft	Schoolcraft, Kalamazoo, Lawton, Marcellus, Mattawan, Three Rivers, Vicksburg
Shelby	Shelby, Hart, Hesperia, Holton, Shelby, Whitehall
Shepherd	Shepherd, Alma, Breckenridge, Mt. Pleasant, Riverdale, St. Louis, Winn
Sheridan	Sheridan, Fenwick, Greenville, Sidney, Stanton, Vickeryville
Sidney	Sidney, Greenville, Sheridan, Sidney, Stanton
Sister Lakes	Sister Lakes, Benton Harbor, Dowagiac, Eau Claire, Hartford, Watervliet
Six Lakes	Six Lakes, Blanchard, Edmore, Lakeview, McBride, Stanton
Smiths Creek	Smiths Creek, Goodells, Memphis, Port Huron, Richmond, St. Clair
South Haven	South Haven, Bangor, Covert, Glenn, Grand Junction, Lacota, Pullman
Stanton	Stanton, Crystal, Greenville, Lakeview, McBride, Sidney, Sheridan, Six Lakes, Trufant, Vickeryville
Stanwood	Stanwood, Big Rapids, Lakeview, Mecosta, Morley, White Cloud
Sturgis	Sturgis, Burr Oak, Centreville, Colon, Constantine, White Pigeon
Swartz Creek	Swartz Creek, Durand, Flint, Flushing, Gaines, Lennon, Rankin
Tecumseh	Adrian, Blissfield, Britton, Clinton, Deerfield, Saline, Tecumseh , Tipton
Temperance	Temperance, Erie, Lambertville, Lost Peninsula, Toledo OH
Three Rivers	Three Rivers, Centreville, Constantine, Marcellus, Mendon, Schoolcraft, Vandalia, Vicksburg

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<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Tipton	Tipton, Adrian, Brookland, Clinton, Manchester, Onstead, Tecumseh
Torch River Bridge	Torch River Bridge, Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Kalkaska, Williamsburg
Twin Lake	Twin Lake, Holton, Muskegon, Whitehall
Union	Union, Constantine, Edwardsburg, Elkhart IN, Union, Vandalia, White Pigeon
Union City Tekonsha	Union City, Athens, Battle Creek, Bronson, Burlington, Coldwater, Colon,
Vandalia	Vandalia, Cassopolis, Constantine, Edwardsburg, Marcellus, Three Rivers, Union
Vanderbilt	Vanderbilt, Boyne Falls, Gaylord, Onaway, Wolverine
Vestaburg	Vestaburg, Crystal, Edmore, McBride, Riverdale, Winn
Weidman	Barryton, Blanchard, Farwell, Mt. Pleasant, Remus, Rosebush, Weidman
Whitehall	Holton, Muskegon, Shelby, Twin Lake, Whitehall
White Pigeon	White Pigeon, Constantine, Sturgis, Union
Williamston	Williamston, Bell Oak, Dansville, Lansing, Mason, Perry, Shaftsbury, Webberville
Woodland	Woodland, Hastings, Lake Odessa, Nashville, Sunfield, Vermontville
Yale	Yale, Avoca, Brown City, Capac, Croswell, Emmett, Jeddo, Peck

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SECTION 5 SERVICE AREAS
Frontier Midstates Exchanges

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Addison	Addison, Adrian, Brooklyn, Bundy Hill, Clayton, Hudson, North Adams, Onstead, Osseo
Alger	Alger, Prescott, Sterling, West Branch
Baroda	Baroda, Berrien Springs, Bridgman, Buchanan, Galien, Sawyer, St. Joseph
Bridgman	Bridgman, Baroda, Sawyer, St. Joseph
Burlington	Burlington, Battle Creek, Marshall, Tekonsha, Union City
Fitchburg	Fitchburg, Dansville, Gregory, Jackson, Leslie, Munith, Stockbridge
Glenn	Glenn, Fennville, Ganges, Pullman, South Haven
Gregory	Gregory, Chelsea, Fitchburg, Fowlerville, Pinckney, Stockbridge
Homer	Homer, Albion, Concord, Litchfield, Marshall, Tekonsha
Lacota	Lacota, Bangor, Grand Junction, Pullman, South Haven
Lambertville	Lambertville, Blissfield, Erie, Ida, Lost Peninsula, North Sylvania, Petersburg, Temperance, Toledo OH
Lawrence	Lawrence, Bangor, Decatur, Dowagiac, Hartford, Paw Paw
Lupton	Lupton, Hale, Prescott, Rose City, Sixty Lakes, West Branch
Morenci	Morenci, Clayton, Hudson, Sand Creek, Waldron, Chesterfield OH
Munith	Chelsea, Munith, Fitchburg, Grass Lake, Jackson, Stockbridge
Onondaga	Onondaga, Eaton Rapids, Leslie, Mason, Rives Junction, Springport
Parma	Parma, Albion, Concord, Jackson, Rives Juncton, Springport

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SECTION 5 SERVICE AREAS, CONT'D.

Frontier Midstates Exchanges, Cont'd.

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Prescott	Prescott, Alger, Hale, Lupton, Omer, Sterling, Twining, West Branch, Whittemore
Pullman	Pullman, Allegan, Bloomingdale, Fennville, Ganges, Glenn, Grand Junction, Lacota, South Haven
Rives Junction	Rives Junction, Jackson, Leslie, Onondaga, Parma, Springport
Rose City	Rose City, Lupton, Mio, Sixty Lakes, West Branch
Sawyer	Sawyer, Baroda, Bridgman, Galien, New Buffalo, Three Oaks
Sterling	Sterling, Alger, Omer, Prescott, Standish
Stockbridge	Chelsea, Stockbridge, Dansville, Fitchburg, Fowlerville, Gregory, Munith, Webberville
Tekonsha	Tekonsha, Burlington, Coldwater, Homer, Litchfield, Marshall, Union City
Webberville	Webberville, Bell Oak, Dansville, Fowlerville, Stockbridge, Williamston

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